

## Volunteer Role Profile: Welcome Team



<b>Purpose of Role</b>	To give people arriving at the museum an insight into what is on offer and a brief introduction to the museum and what is available during their visit.
<b>Anticipated Time Contribution</b>	Can be discussed with the Museum Manager to arrange appropriate times as part of a rota.
<b>Main Activities or Duties</b>	<ul style="list-style-type: none"> <li>• Welcome people as they arrive</li> <li>• Give a brief overview of what is on site and an idea of time it will take to go around.</li> <li>• Promote café &amp; gift shop</li> </ul>
<b>Requirements and Competencies</b>	<ul style="list-style-type: none"> <li>• Friendly and approachable</li> <li>• Good communication skills</li> <li>• Interest/knowledge of the industry</li> <li>• Reliable and flexible to support a rota</li> </ul>
<b>Training</b>	From the museum staff as appropriate.
<b>Benefits</b>	<ul style="list-style-type: none"> <li>• Volunteers who are available for 6 hours in the day are provided with a free lunch from a limited menu in the on-site café</li> <li>• Free refreshments at break times</li> <li>• Uniform (Wheal Martyn polo shirt provided)</li> <li>• 10% discount on selected items in shop</li> </ul>
<b>Notes</b>	

**For more information contact:**

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**Updated 2/4/16**